

## Return Form

You have just received your order and wish to return all or part of it?  
You have 14 days from the receipt of your package to initiate the return.

Order Number .....

First and Last Name : .....

Products	Quantities	Reason Code	Reasons
			1. Too small 2. Too large 3. Changed my mind 4. Does not match the description 5. Don't like the style 6. Other reasons (Specify)

Prepare your package by inserting this return form or send it to us via email at: [helloteam@aaspontane.com](mailto:helloteam@aaspontane.com)

2 Options to Return Your Products  
(shipping costs are at your expense):



**MONDIAL RELAY**

Generate your label online or at a relay point and drop off your package at the designated Point Relay.

**IMPORTANT: Choose the following Point Relay: 3Locker 24/7 INTERMARCHÉ PONTCHATEAU**



**colissimo  
COLISSIMO**

Generate your label online or at the Post Office, and drop off your package at the Post Office.

**RETURN ADDRESS:**

**Mme BOUTIN Sandie  
60 rue Maurice Sambron  
44160 Pontchateau**

**Mail : [helloteam@aaspontane.com](mailto:helloteam@aaspontane.com)**

**Return Conditions:**

1. The return period is 14 business days from the receipt of the package
2. Once the return is received and verified, you will receive a refund through the same payment method used for your purchase within 14 days
3. You must return the products in their original and complete condition, unworn; otherwise, AA SPONTANÉ reserves the right to refuse the return.
4. Exchanges are not available. To 'exchange a product,' you must return it and place a new order.